



Description of services

My Assistant. Your Concierge 24H:

Everyone understands the difficulties that you might face when moving into a different country since it implies a high amount of administrative tasks. As your 24H personal concierge, we will deal with any of the disadvantages that might arise during your stay, such as passport requirements, finding an apartment or obtaining an European health card. For any of them, your Personal Assistant will make your life much easier.

Now with myAssistant, 24 hours a day, 365 days a year, you can ask for anything that you might need whenever you need it. You will not have to worry about anything, because we will solve that issue for you. Do you need to find a concert ticket? Or maybe find a room to sleep somewhere? We will find anything for you! If the service involves a purchase, you have to provide the amount of money respective to the product/service.

Call the Doctor:

Doctor, Psychologist and Nutritionist. We offer you the best health specialists so you can call them if you have any doubts or questions regarding health subjects, vital in your daily life.

Call the Lawyer:

We offer you the best lawyers so you can easily solve any questions on different subjects, vital in your day life.

Spanish SIM Card:

From the start, even before you're in Spain you will be able to stay in touch with everyone. With adaptable rates to your needs in data and voice.

SOS Mobile Button:

Not only at home but also anywhere else 24H. Are you in a party and you are in need of help in a complicated situation? By pressing the SOS button you will get in contact with us, and we will start the protocol to notify emergency contacts as well as the people that you have previously mentioned in your medical record.

(With personal and physical assistance whenever you need it, Only Care+)

Medicine Home Delivery:

Medicine Home Delivery involves collecting the medical prescription (if necessary), purchasing the medicine and delivering it wherever you wish. You will have whatever you need in 3 hours or less, anywhere in Spain, 24 hours a day, 365 days a year.

Do you feel unwell? We will bring you the medicines that you might need when being at home sick so you can recover as soon as possible to continue enjoying your experience in Spain!

(5 services/year in case of illness, Only Standard)
(Unlimited/year in case of illness, Only Care+)

My Second Mum - Home Care (Only Care+):

We know that, when being ill, care and personal attention is always on top of everything and we are aware of the difficulties that might arise from it.

Because of that, we are going to provide you with the best qualified professionals, ready to deal with all the housework in order to give you a hand.

You will have the service for 8 free hours/year, including home cleaning, ironing cooking, etc.

Medical Network (Only Care+):

With the Medical Centers Network, you will have access to the best doctors, dentists, hospitals and beauty centers. Our main goal is making yours and your family live easier; therefore, you will also have better, special prices.

Dental Plan (Only Care+):

Nothing should remove the smile from your face during your stay. You are in Spain, to learn, to enjoy, and to have fun. That's why we want to ensure you a big smile with our 40 free Dental acts and a discount up to 60% in any other dental services that you might require.